

The Orange County Crisis Call Center connects people in need of support for mental illness, substance use, developmental disability, sexual assault, or who need information/referrals with trained professionals, 24/7.



1-800-832-1200



The Call Center:

- Provides telephone support, assessment, and a warm connection to appropriate services if needed.
- Dispatches the Crisis Mobile Response Team to assist with in-person support, assessment, crisis de-escalation and connection to appropriate services.
- Refers callers to Peer supports to assist with engagement to services, help to navigate the system, and on-going support.

Did you know?

- Mobile Mental Health is now the Orange County Crisis Mobile Response Team.
- The Call Center can send a peer to meet you in the community.
- Text4Teens is now available 24 hours a day by texting 845-391-1000.
- Rape Crisis Services can be accessed through the Call Center.
- The Call Center will provide information and referrals.
- The Orange County Crisis Mobile Response Team now provides Mental Health, Substance Use Disorder and Developmental Disability Crisis Response.



Mental Health Association in Orange County, Inc.





MENTAL HEALTH & SUBSTANCE USE URGENT CARE

Walk-in care for mental health and addiction for adults & children in the Hudson Valley

No appointment. No referral.

Adults and children struggling with addiction or mental health concerns can walk in to the Access: Supports for Living Urgent Care.

Worried about your insurance or ability to pay? Don't worry. Everybody is welcome, regardless of insurance or ability to pay. You don't need an appointment or a referral.

A compassionate team will welcome you or your child to the Urgent Care, work with you to figure out what's happening, and begin a plan for recovery, including referrals to the community provider of your choice for longer-term care, if that's what you need.

Open 7 days/week Monday - Friday: 11 am to 7 pm Saturday, Sunday & Holidays: 9 am to 5 pm

For more information, call: 1-888-750-2266

Two Locations
Union Street Community Counseling Center
16-24 Union Street, Middletown, NY 10940

Kaplan Family Counseling Center 21-23 Grand Street, Newburgh, NY 12550

TEXT 4 TEENS is a confidential textline for teens for info, referrals or just to chat.



Text 845-391-1000 24 hours/7 days a week



Text 4 Teens is sponsored by: Orange County Youth Bureau & Orange County Dept. of Mental Health



Mental Health Association in Orange County, Inc

73 James P Kelly Way, Middletown, NY 10940

24/7 Orange County Crisis Call Center: 1-800-832-1200